

## Setting up the emporia app on an Android smartphone

### Checklist for younger relatives

#### Turning a cast-off smartphone into Grandma's first smartphone

- **Back up personal data and reset the phone.**
- **Insert the senior's SIM card.**
  - Remember you need a tariff that includes Internet usage! If you are using an existing SIM card from a feature phone, you need to have the tariff extended to include the use of mobile data.
  - The device set-up process will be detected automatically and should be carried out.
- **Establish an Internet connection:** (see handbook from page 92 onwards)
  - Enable "Mobile data", (but only if your tariff already includes data).
  - Establish a Wi-Fi connection. (This will conserve your data credit, because a number of downloads are necessary during the following installation steps.)
- **Create a Google account for the senior.**
  - Open the Google Play Store and follow the instructions for creating a new Google account.
  - If the senior already has their own Google account, you do not need to create a new account.  
Attention: In either case, make sure you delete the connection to the Google account belonging to the smartphone's previous user!

#### Switching from a feature phone to a smartphone:

##### **Back-ups on the old feature phone:**

- **Export contacts:**
  - Export the contacts on the feature phone to a .vcf file and transfer this using an SD card or via a PC.
  - If you already have a Google account, check that your contact list is complete on a PC and fill in any missing details, preferably directly in the Google account.

- **Back up photos:**
  - Save the photos you want to keep on a PC.
  - Or save them on the SD card in the old phone.

### Commissioning and setting up the new smartphone:

- **Insert a SIM card:**  
Make sure you
- **Establish an Internet connection:** (see handbook from page 92 onwards)
  - Enable "Mobile data", (but only if your tariff already includes data).
  - Establish a Wi-Fi connection. (This will conserve your data credit, because a number of downloads are necessary during the following installation steps.)
- **Set up a Google account:** (instructions available at [www.emporia.eu/faq](http://www.emporia.eu/faq))
  - Open the Google Play Store.
  - You will be asked to set up a Google account.
  - If you already have a Google account, enter the username and password for the account.
  - The files you have backed up in your Google account will be transferred to the new smartphone.
  - If you don't yet have a Google account create a new account now and make a note of the username and password in your documents.
  - Allow the set-up process "Synchronise data".
- **Install the emporia app** (instructions available at [www.emporia.eu/faq](http://www.emporia.eu/faq)).
- **Set up an email account:** (instructions available at [www.emporia.eu/faq](http://www.emporia.eu/faq)).
  - If you have used an email address in the past, you can set this up in the "Email" app.