





ALARM

In standby mode slide the alarm-slider  upwards ⇒


- **Enter time:** enable alarm clock ⇒ enter time ⇒ confirm with .
- **Off:** disable alarm clock by sliding the alarm-slider down

Press  to stop an ringing alarm.











Mute an ringing alam by pressing  (rings again in a minute).

TOP5 NUMBERS







The Top5 Numbers are shown on the beginning of the phonebook entries. You can also use the Top 5 to dial by holding the corresponding key.

E.g. hold and press the  key, to dial the Top1 number.



Save a Top5 number:

Enter menu with  ⇒ choose **Phone book** with ,  ⇒ choose **Top 5** with ,  ⇒ **Add Top 5**  ⇒ choose **Top 1, Top 2, ... Top 5** with ,  ⇒ choose a number from Phone book with , 

Edit a Top5:

Enter menu with  ⇒ choose **Phone book** with ,  ⇒ choose **Top 5** with ,  ⇒ **Exchange Top 5** 

OTHER FUNCTIONS IN SETTINGS

Slide the  SMS-Menu Slider downwards ⇒ go to **Settings**  ⇒

Sound & Alert:

To choose a phone profile (e.g. Silent) and configure your personal settings like ringtone and volumes.

Call waiting:

You can enable/diasble and check status to get a notification about an incoming call while having a phone talk.

Network settings:

Settings ⇒ **Network** ⇒ **Automatic** or **Manual selection**

Voicemail number:

Change the voicemail number

Security settings:

Edit the PIN code or to **Activate/Deactivate** the PIN code query or the **Phonecode** (default: 1234).

Please note: the Phonecode is a 4 digit code, for device-specific use, e. g. Reset to the factory settings, ...

Master reset:

Reset the phone to the factory settings

FREQUENTLY ASKED QUESTIONS


Screen shows: Insert SIM card! Only emergency call 112

⇒ Check the direction of the SIM card

Call failed: Entered the area code? Check the selected telephone number and area code again for accuracy.

The mobile telephone display is blank/black:

Telephone is in energy saving mode (press any key).

Or it is switched off ⇒ press  for 2 seconds to turn it on.

The mobile phone is not responding:

Remove battery, re-insert and switch on the device.

If still no response, please contact the Service Centre.

The charging process will not start:

It may take a few minutes. If no response after 10 minutes, please contact the Service Center.

EMPORIA EMERGENCY BUTTON



You can store up to 5 emergency numbers (family, neighbours, friends, emergency services).

- In case of an emergency press the emergency button on the reverse side of the mobile telephone either for 3 seconds or 3 times within 3 seconds. The emergency key will still work when the key lock is enabled.

By pressing the emergency button the emergency sequence is started. Up to 5 numbers will be called in a predetermined order until someone answers the emergency call.



This process is repeated 3 times.

- If no emergency number is defined, your prepaid-card is out of charge or you are outside of the home network of your network operator, the international emergency number 112 will be called.
- During the emergency sequence a warning tone is played back, to inform the people around you about the emergency.

PleaseNote: By answering the emergency call, the called person has to dial  3 times, during the first minute of the call. (Dialing the 3 x  by the receiver of the call ensures that your emergency call is not forwarded to an answering machine or voicemail).

Saving emergency numbers:

Go to **Phone book** ⇒ **Emergency numbers** ⇒ **Add Emerg. No** ⇒ choose **EmNo.** (1-5) ⇒ specify whether it is a **Private number** or a **Helporganisation** ⇒ choose a contact in **Phone book** ⇒ finished

PleaseNote: If you choose Private number the receiver will have to dial 3x . By storing a Helporganisation, a confirming by dialing 3 times  is not necessary.

Enable the emergency button:

Go to **Settings** ⇒ **Emergency button** ⇒ **Emergency button On/Off**

WARRANTY

- This warranty is valid only if original emporia batteries were used.
- Mobile phone: 24 month ▪ Battery: 6 month

SUPPORT

- **Emporia Service Center**
Industriezeile 36 · 4020 Linz · Austria
Phone: +43 (0)732 · 77 77 17 · 446
Web: www.emporia.eu

DISPOSAL

Disposal of packaging:

Packaging and packaging materials are recyclable and should always be returned.

Disposal of batteries:

Batteries must not be disposed of with domestic rubbish! As a consumer you are required by law to recycle used batteries. You may return them to your local collection point or to the dealer.

Disposal of the device:

Do not throw your mobile phone into the garbage, once it has outlived its usefulness. For the benefit of the environment, take it to a recycling location for used phones so it can be processed in an environmentally responsible way.

DECLARATION OF CONFORMITY (DOC)

We, Emporia Telecom Produktions- und Vertriebs- GmbH & Co. KG. declare under our sole responsibility that the following product is in conformity with the following relevant harmonised standards.

Kind of product: **Dual Band Mobile Phone**

Article number: **V20me**

Governing EU-regulations: Council Directive R&TTE 1999/5/EC

Radio equipment and telecommunications terminal equipment

Harmonized EN standards:

Safety & Health: EN 60950-1:2006/A12:2011;
EN 50360:2001; EN 62209-1:2006;
EN 62209-2:2010

EMC: EN 301 489-1 V1.9.2; EN 301 489-7 V1.3.1

Radio spectrum: EN 301 511 V9.0.2

CE 2200

Eveline Pupeter 14.02.2013, Linz/Austria
CEO

TECHNICAL PRODUCT DESCRIPTION

- Dualband GSM 900/1800MHz
- Battery: Li-Ion 3.7V / 1000mAh
- Internal antenna: SAR 0.733 W/kg
- Stand-by-time: 300 h
- Dimensions: 114x 55x 15,5 mm
- Talk time: 4 h
- Weight: 90 g

PACKAGE CONTENT

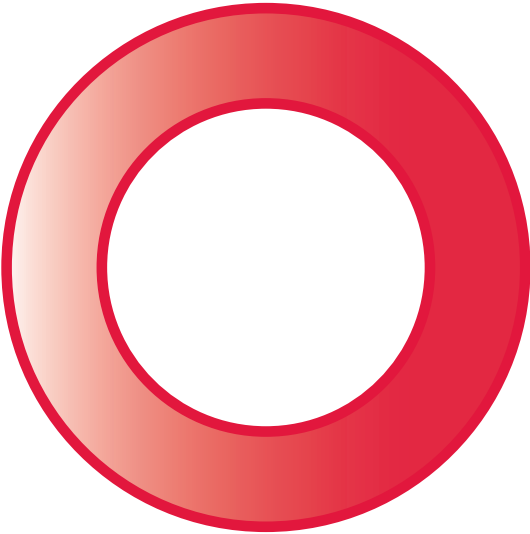
- Mobile phone
- Charging cable
- Battery: Li-Ion 3.7V / 1000mAh
- Desktop charger

CORRECT USAGE

- This mobile phone is robust and designed for mobile operation. However, it must be protected from moisture (rain, bath...) and impact.
- Do not expose it to direct sunlight.
- Any utilization other than described above will cause damage to the device, and may be hazardous (electric shock, fire, etc.). The entire product must not be altered or rebuilt, and the housing must not be opened.
- The power plug is suitable only for use with residential-type outlets of the public mains with 230 Volt/ 50 Hz (10/16A) alternating current.

SAFETY INSTRUCTIONS

- Switch off the mobile phone in hospitals or in the vicinity of medical equipment, as the mobile phone may cause them to malfunction. Keep your mobile phone a minimum distance of 20 cm away from pacemakers, if it is turned on.
- Never drive a car while holding the mobile phone in your hand. Observe national law and traffic regulations governing the use of mobile phones in traffic.
- Always turn off your mobile phone inside an airplane.
- You must switch off the mobile phone in the vicinity of petrol stations and other places with explosive materials.
- Don't shine the light directly into the eyes of people or animals.
- If the speaker or headset is set to a high volume this can cause hearing damage. Never hold the phone to your ear when the speakerphone mode is activated or the emergency button is pressed.
- The device and its accessories may contain small parts. Keep this product out of reach of small children.
- As a precaution, we recommend disconnecting the charger from the phone during a thunderstorm.



emporia **TALKcomfortPLUS**

PartNo: V20me_ShortManual-V2a_40789-ENG_201308

INSERTING THE SIM CARD

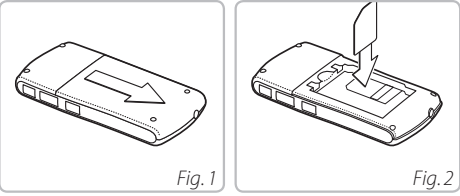


Fig. 1: Remove the battery cover
Fig. 2: Insert the SIM card with the golden chip facing down

INSERT THE BATTERY AND CHARGING

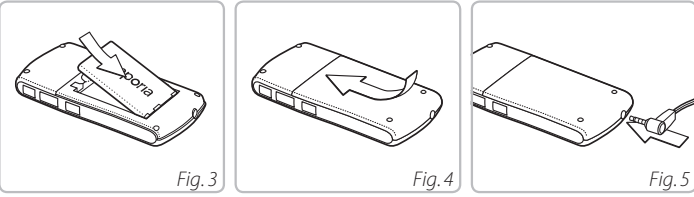
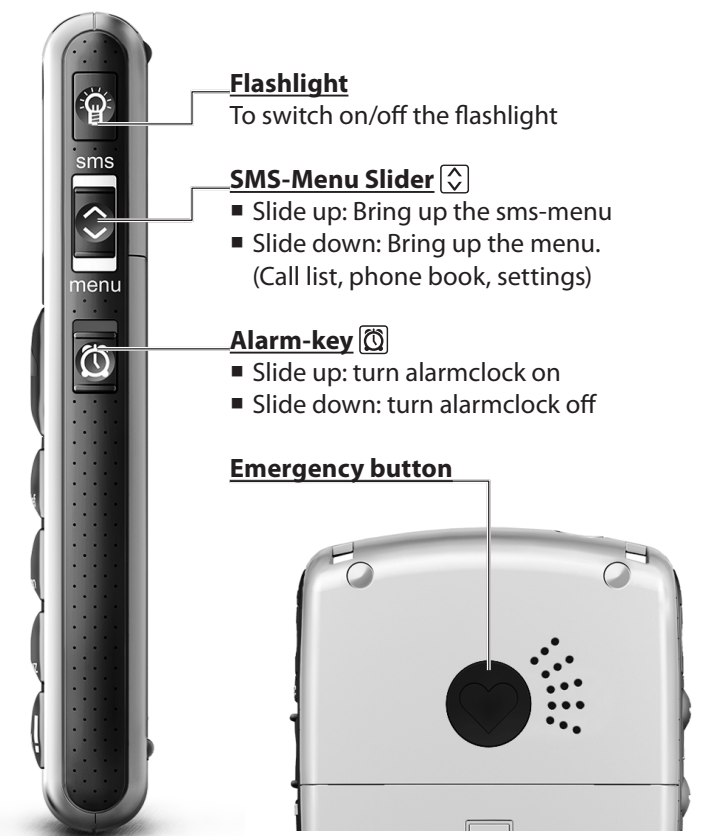
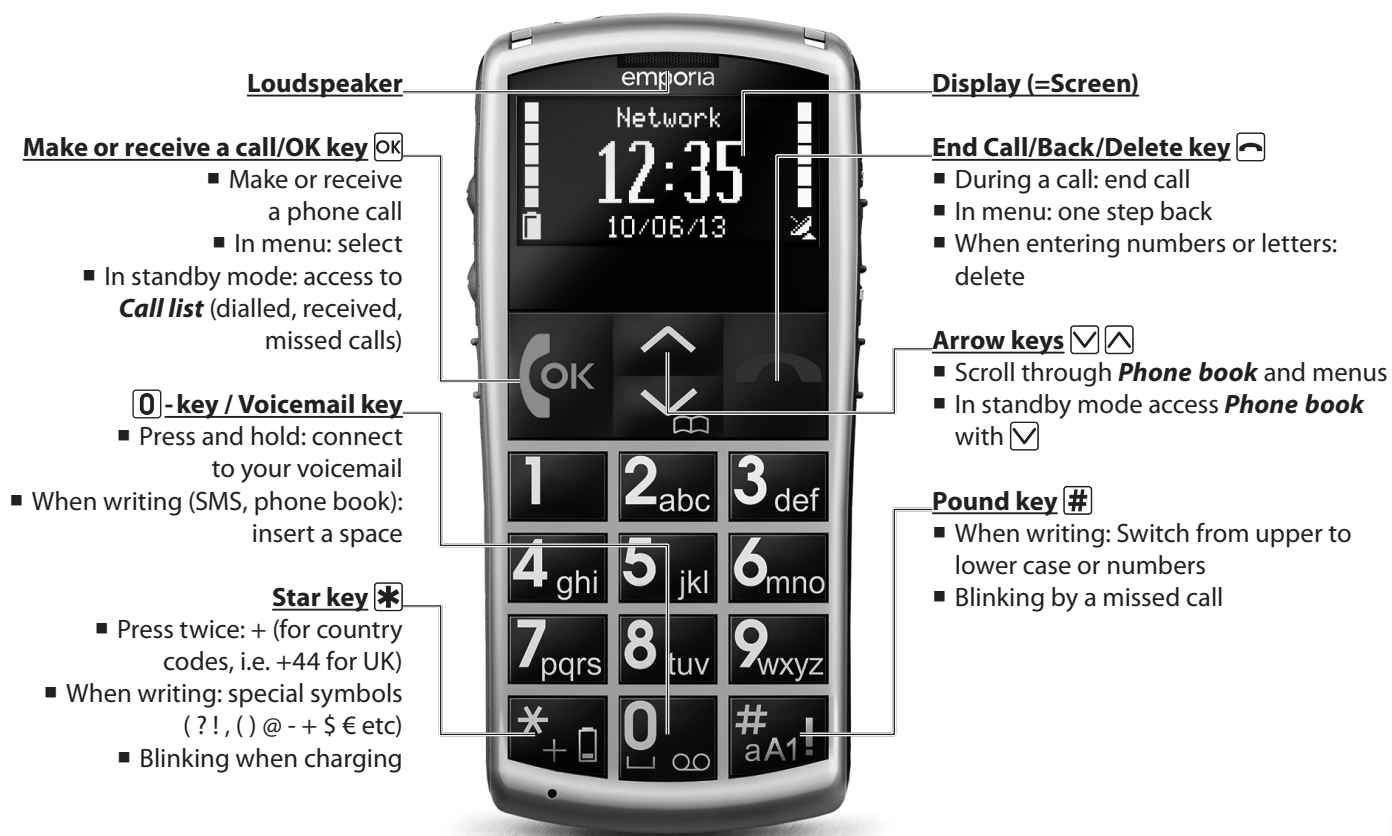
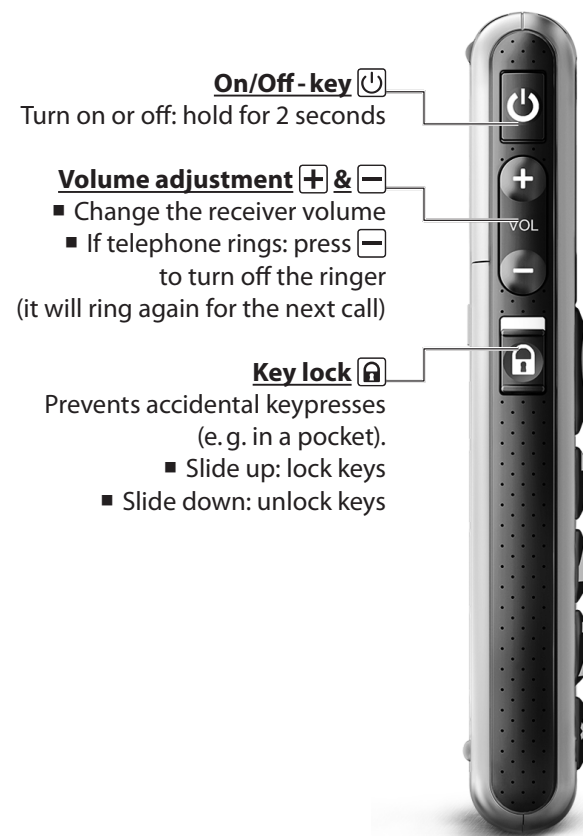


Fig. 3: The battery contacts have to face the gold coloured contacts of the mobile phone.
Fig. 4: Slide battery cover back to its previous position until its locked with a click.
Fig. 5: Plug the charging cable into the socket

- Batterysymbol on front lights = charger contact is OK
- Battery is charging: bars in the battery icon fill up
- Battery is fully charged: bars in the battery icon stop moving

Please note: The battery should be charged for at least 4 hours before your first call. Use only batteries and chargers which are approved for use with this model.



DISPLAY SYMBOLS	Signal strength	Battery indicator	New SMS	Missed call	Silence/Sleep	Maximum/Bus	Alarmclock on
	Roaming	Top 5 entry	Call forwarding	Meeting/Theatre			

FIRST STEPS

Press and hold the -key for 2 seconds to switch on the phone. To turn off, press and hold 2 seconds again.
When using a new SIM card, enter the 4 digit PIN Code (Personal Identification Number) and confirm with .

Note: The PIN-Code is a 4-digit number combination preventing others from switching on your mobile phone.

Incoming call:

- Pick up: press the -key
- Reject: press the -key
- Muting the ringer temporarily: press the -key

End a call:

press the -key

Dialing:

Enter the phone number with the keypad (including area code with 0) ⇒ start call with .

Redaillist:

Enter the **Redaillist** by press the -key. ⇒ Select a number with or from a redaillist (**Missed calls**, **Dialled numbers** or **Received calls**). ⇒ Start the call with .

Handsfree:

Press -key during a call, to enable or disable the handsfree function.

Standby mode:

In standby mode the phone is turned on, but no active applications (calling, messaging, ...) are running.

- Press the -key or -key to select the shown (above the keys) option.
- After a few seconds without input, the display is switched off to save power. By an incoming call or pressing any key, the screen turns on again automatically.
- To return to the standby screen, press the -key repeatedly or press and hold the -key until the standby screen appears.
- If you select a menu item, without confirming with , an information text about this menu item is shown after a while automatically. To hide the text, press the button.

Enter the menu: slide the SMS-Menu Slider downwards

Scroll through menu: use and/or

Chose/confirm: with

PHONEBOOK

Save names and numbers (always include the area code, e.g. +44 for UK)

Enter menu with ⇒ enter **Phone book** with , ⇒

menu items: **Search name**, **Add contact**, **Emergency numbers** (Add Emerg. No., Change sequence, Delete Emerg. No.), **Copy contact**, **Top 5**, **Edit contact**, **Delete contact**, **Send contact by SMS**, **SMS in PhoneBk**, **Mailbox number**, **PhoneBk settings**.

Save a contact (name & number):

Enter menu with ⇒ enter **Phone book** with , ⇒ choose **Add contact** with , ⇒ enter number ⇒ enter name with the keypad (See SMS-chapter for writing text) ⇒ ⇒ save with .

Search a Phone book entry:

Open **Phone book** by pressing in standby mode ⇒
 ■ Scroll through the entries with and . ⇒ Or...
 ■ use **Search name**: enter the initial letters of the searched name (may continue to scroll with). ⇒
 When the requested name is shown, press to start call.

Accessing the Phone book via SMS:

In the **Phone book** menu ⇒ enable **SMS in PhoneBk**, to receive phonebook entries by SMS message. Specify that only stored contacts may send phone book entries (**Only from PhoneBk**) to you. The phone number is automatically saved in your phone book, if the messages is written in the following format: #Name#Nummer#, e.g.: #Martin#+436641234567#

SMS MESSAGE

SMS (Short Message Service) is a short text messages, including a max. of 160 signs. Costs are only incurred during shipping, but not at the reception.

Enter the SMS-menu: slide the SMS-Menu Slider up

Writing text: Enter menu with ⇒ choose **New SMS** with .

Entering text with the keypad. Every key represents several signs, depending on how often you press the key. (e.g. 2x , 2x , 3x , 3x , 3x for **hello**)

.,!? " ' @ : 1	p q r s 7 B \$
a b c 2 ä æ å à	t u v 8 ü ù ú
d e f 3 è ê ë	w x y z 9 ý þ
g h i 4 ï ï ï	Space; 0
j k l 5 £	special character: ., . ? ; ! " ' ' @ _ ~ & + - () < > { } [] ...
m n o 6 ö ø ó	

Use the key, to Choose from 4 Writing Styles:

- abc** ⇒ lower case
- Abc** ⇒ Upper and lower
- ABC** ⇒ upper case
- 123** ⇒ numbers

Sending SMS: After typing the text, press 2x **Send**.

Enter the number or choose from phonebook (, scroll to the contact and select with .

Press again to send the message.

Receiving an SMS: A short signal and a display-promp inform you about a new, incoming SMS message. Whit you ou can read the message now or enter the SMS-Menu ⇒ **Received SMS** to access the list of received messages.