

English



emporia
25
YEARS
THE ORIGINAL

Thank you for purchasing a product emporia!

Please read through the instruction manual before using the phone in operation. The English description see page 02.

emporiaPRIME
Simplify your communication.®

Eveline Pupeter
Eveline Pupeter, emporia Telecom
www.emporia.eu



› YOUR MOBILE PHONE AT A GLANCE

- 1 **Loudspeaker**
- 2 **Display (screen)**
- 3 **Navigation ring:**
 - For navigation in menu and lists
 - When the phone is on standby: open four selected functions
- 4  **Left function key**
 - Press this to select the option shown in the bottom left-hand corner of the screen (e.g. Menu, OK, ...)
- 5  **Middle function key**
 - To confirm selections
- 6  **Right function key**
 - Press this to select the option shown in the bottom right-hand corner of the screen (e.g. Name, Back, ...)
- 7  **Green key**
 - Start or accept a call
 - When the phone is on standby: Access **All calls**
- 8  **Red key**
 - When in a call: End
 - In menu: Back to standby mode
 - Press and hold: Switch phone on / off
- 9  **1 key (voicemail)**
- 10  *** key (keypad lock)**
- 11  **key (torch)**

-
- 12  key (silent)
 - 13 Headset port
 - 14 Port for USB charging cable
 - 15 Camera lens and flash
 - 16 Loudspeaker
 - 17 Battery cover

> Symbols on the screen

 **3G** Network signal strength



Roaming (abroad)



Battery indicator



Missed call



Call forwarding



New message



Profile: Silent



Profile: Outdoor



Profile: Meeting



Alarm on



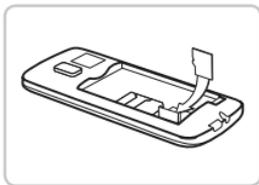
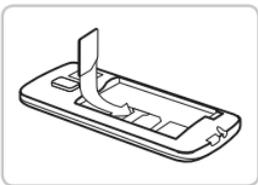
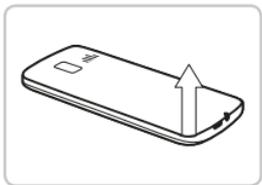
Bluetooth activated



Bluetooth connected

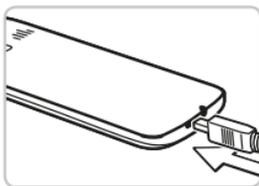
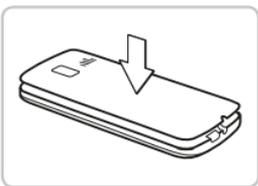
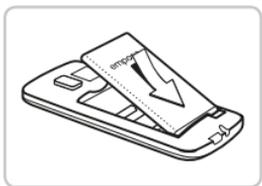
1. GETTING STARTED

› Inserting a SIM card



- Lift off the battery cover – begin with the recess at the bottom left corner of the cover.
- Slide the SIM card into the SIM card holder with the gold contacts facing down.
- Slide your data card into the card holder with the gold contacts facing down.

› Inserting and charging the battery



- Insert the battery, making sure that the battery contacts touch the phone's gold contacts.
- Put on the battery cover – press the battery cover down onto the phone until it clicks into place on each side.
- Plug the charging cable into the USB port on the bottom of the phone.

! *Attention: Charge the battery for at least four hours before you use it for the first time. Only use batteries and chargers that are permitted for use with this specific model.*

➤ **Turning on the phone**

- Pressing the  key for at least two seconds switches the phone on.
- To turn the phone off, press the  key for two seconds again.

➤ **Using a new SIM card for the first time:**

Enter the four-digit PIN code (personal identification number)

⇒ Press the left function key for **OK** to confirm.

i *The PIN code is a four-digit number that is intended to prevent somebody else from being able to switch on your mobile phone. You have a maximum of three attempts to enter the correct number. If you enter the wrong number three times in a row, you will only be able to unblock the SIM card with the PUK code. You will find the PIN code and PUK code in the documents supplied by your network operator.*

➤ **Setting the language, time and date**

Menu ⇒ **Settings** ⇒ **Phone settings** ⇒ **Time & date** or

Language ⇒ Change the selection in the list with the navigation

ring ⇒ Confirm the entry with the left function key for **OK**.

2. USING THE PHONE

In standby mode the phone is on, but is not running any applications (calls, SMS messages, etc.).

- › **Menu items: File manager, Contacts, Call center, Messages, Multimedia, Tools, Settings, Sound & alert, SIM services**

- › **Using the menu**
 - Press  to open the menu.
 - Navigate through the menu items with the navigation ring.
 - Press the middle  function key to open the selected menu item.
 - Options which you can select with the function keys are shown at the bottom of the screen.
 - To return to standby mode, press the red  key.

- › **Saving energy**

If a few seconds pass without the phone receiving any input from you, the screen will go blank to save energy. In the event of an incoming call or you pressing any key, the screen will automatically light up again.

› Dual-function keys

Some keys have additional functions if they are pressed and held down for a few seconds:

 **key:** Listen to your voicemail (settings in menu ⇒ **Call center** ⇒ **Call settings** ⇒ **Call forward**)

 **key:** + for country code, e.g. +49 for Germany

 **key:** Torch on continuously when the phone is on

 **key:** Silent mode on / off

 **key:** Switch phone on / off

Number keys 2-9: Speed dial (save in **Contacts** ⇒ **Options** ⇒ **Phone book settings** ⇒ **Speed dial**)

3. CALLS

› Incoming call

Accept the call with the green  key or reject with the red  key

› Connecting:

- Dialling: Enter the number you want to dial using the keypad.
- Open contact: Press the right function key for **Name** in standby mode and select a contact.
- Redialling: Press the green  key in standby mode and open **All calls** and then select the contact in the list.

⇒ Start the call with the green  key and end it with the red  key.

› During a call:

Call up **Options** with the left function key:

Hold single call, End single call, New call, Phonebook, Call info, Messages, Background sound, DTMF

⇒ Change between **Speaker on** and **Speaker off** with the middle function key.

⇒ Change between **Mute** and **Unmute** with the right function key.

4. CONTACTS

› Saving contacts (name and number)

Open the menu with  ⇒ **Contacts** ⇒ **Add contact**

⇒ Enter the name and number

⇒ Set the caller picture

⇒ Save the entry with **Options** ⇒ **Save**.

 *Always save names and numbers with the international dialling code, e.g. save +41 for Switzerland, +43 for Austria and +49 for Germany.*

› Searching for contacts:

Open the menu with  ⇒ **Contacts**

⇒ Flick through the entries with the navigation ring or enter the first few letters of the entry you're looking for with the keypad.

⇒ When you have selected the entry, start the call with the green

 key.

5. CALL CENTER

> Call info

Menu items: **Missed calls, Dialed numbers, Received calls, Delete, Call duration, Text msg. counter**

> Call settings

Menu items: **Call waiting, Call forward, Call barring, Suppress number, Advanced settings**

> Enabling the mailbox:

Open the menu with  ⇒ **Call center** ⇒ **Call settings**

⇒ **Call forward**: Define which calls are to be diverted to the mailbox.

> Listening to and setting your mailbox

Press  for about three seconds. This connects you to your mailbox and you can listen to your voicemail.

Follow the audio instructions to change the settings for your mailbox.

6. SMS MESSAGES

- › **Menu items: Write message, Received, Drafts, Unsent, Sent, Delete messages, Broadcast message, Templates, Message settings**

- › **Writing a message**
Open the menu with  ⇒ **Messages** ⇒ **Write message**
Enter text using the keypad.

- › **Writing using predictive text**
Predictive text has been activated on your phone at the factory.
 - Press the number key displaying the letter you require once (e.g.  for i).
 - Once you've pressed several keys, words will automatically be suggested.
 - One word will be highlighted in blue. If this is the word you require, you can insert it simply by pressing , which is also used to insert blank spaces.
 - If the word you require is not highlighted, you can use the navigation ring to move between the suggested words. When the word you require is highlighted, confirm your selection with .

› **Writing without predictive text**

If you don't want to use predictive text, turn it off in the menu

Messages ⇒ **Write message** ⇒ **Options** ⇒ **Input method options** ⇒ **Predictive text input**. To enter text without

predictive text, press the respective number key the required number of times for the letter you need

(e.g. 2x , 1x , 3x , 3x , 3x  for Hallo).

The symbols available vary according to which language you are using.

› **Sending a message**

Options ⇒ **Send to** ⇒ Enter a number or open contacts with **Add from Phonebook**.

› **Receiving a message**

Received messages are indicated by an audio signal and the  symbol.

- Open immediately with the left function key for **View**.
- To view your message list, select **Messages** ⇒ **Received**.

7. MULTIMEDIA

› **Menu items: Camera, Photo album, FM radio**

Your phone has a camera. You will find photos you have taken in the menu under **Photo album**.

› **Camera**

- Take a photo with the middle function key.
- Open the camera **Options** with the left function key.

› **Photo album**

Your photos will be saved in the **Photo album** menu.

- Open the **Options** for the selected photo with the left function key.

i *You can connect your phone to a PC using the USB data cable and transfer your photos.*

i *You can use a data card to increase the storage capacity of your phone. You can purchase these cards from electronics stores.*

› FM radio

Always use the headset to listen to the radio.

- Adjust volume: with the  und  keys
- Switch radio on/off: press bottom side of the navigation ring
- Change frequency: with the left and right sides of the navigation ring
- Auto station search: switch on/off with the top side of the navigation ring, start search with the left or right side
- Open **Options** with the left function key

Menu items: **Channel list, Manual input, Auto search, Settings**

8. TOOLS

- › Menu items: **Alarm clock, Calendar, Tasks, Notes, Calculator, Favorites**

- › **Alarm clock**
 - **Setting the alarm clock**

A maximum of five alarm times can be saved.
Press **Edit**, select the following settings and then save:
 - **Status:** Switch the alarm clock **on** or **off**
 - **Time:** Enter the alarm time with the keypad
 - **Repeat:** Select between **Once, Everyday** or **Custom**
 - **Alarm tone:** Select the alarm tone
 - **Snooze:** Set the length of the snooze function
 - **Alert type:** Select between **Ring only, Vib. only** and **Vib. and ring**

 - **Ringing alarm**
 - Turning off the ringing alarm: Press the left function key for **Stop**
 - Muting the alarm: Press the right function key for **Snooze**, the alarm will ring again later after the set time.

9. SETTINGS

- › Menu items: **Phone settings, Network settings, Security settings, Connectivity, Master reset**

9.1 Phone settings – Navigation ring

Assign four functions you use most to this key.

9.2 Security settings

- **PIN:** PIN request on/off, change PIN
- **Phone code:** on/off, change (factory preset code: 1234)
- **Automatic key lock**

Set the duration of the automatic key lock.

- **Manual key lock**

Press the left  function key for **Menu** and then the  key for Seconds. Keypad locked appears on the screen. The  symbol on the screen then shows that the keypad is locked.

- **Unlocking the key lock**

Press the left function key for **Unlock** and then the  key. **Keypad unlocked** appears on the screen. The phone then responds to every press of a key again.

9.3 Connectivity – Bluetooth

This function allows you to use Bluetooth-enabled hands-free kits wirelessly.

- **Bluetooth on/off**
- **Visibility** ⇒ **On**

Make your phone visible so that it can connect to a Bluetooth device.

- **Connect** ⇒ **Search for new devices**

Search for devices you want to connect

⇒ Select with the green  key.

Devices that have been connected before will be recognised and connected automatically.

9.4 Master reset

You can restore all the factory settings on your phone (factory preset code: 1234).

10. SOUND & ALERT

Select Preferences (Profiles: General, Silent, Meeting, Outdoor, My style) and enter your personal settings for sounds, signals and vibration.

11. GUARANTEE AND SERVICE

› Safety information

- Turn off the phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20cm between pacemakers and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)
- To prevent hearing impairments, do not use the phone on a high speaker volume for extended periods of time. Do not hold the phone to your ear when the hands-free mode is activated or the emergency button has been pressed.
- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.
- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.



› Guarantee

- This guarantee is only valid if the original batteries supplied by emporia have been used.
- Mobile phone: 24 months
- Battery: 6 months

› Support

• Emporia Service Centre

Industriezeile 36 · 4020 Linz · Austria · www.emporia.eu

- **Germany:** +49 · (0) 800 · 400 4711
- **Austria:** +43 · (0) 732 · 77 77 17 · 446
- **Switzerland:** +41 · (0) 8484 · 50004

› Intended use

- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- Do not leave it where it will be directly exposed to the sun.
- Using the phone for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts/50/60Hz (10/16A) of alternating voltage.

› Scope of delivery

- Mobile phone
- Battery: Li-ion 3.7V / 950mAh
- USB cable with USB AC adapter

› Technical data

- GSM 900/1800 MHz, UMTS 900/2100 MHz
- Dimensions: 124.5mm x 52.5mm x 12.5mm
- Weight: 92g
- Battery: Li-ion 3.7V/950mAh (replaceable)
- Internal antenna: SAR 0.92 W/kg (body), 0.25 W/kg (head)
- Standby time: 320 hrs*
- Talk time: 300 min * (* Depending on network coverage and activated applications the battery life can be reduced.)

› Disposal

• Disposing of the packaging

The packaging and packaging aids are recyclable and should be made available for reuse.



• Disposing of the battery

Batteries should never be disposed of as domestic refuse!

As a consumer you are legally required to return used batteries.

They can be handed in at one of your community's local collection points or at specialised stores.



• Disposing of the device

If this product ever wears out, please don't dispose of it as domestic refuse.

To ensure you don't cause damage to the environment, take it to a collection station or recycling centre where used devices are processed for recycling in an environmentally friendly manner.



12. DECLARATION OF CONFORMITY (DOC)

We, Emporia Telecom GmbH & Co.KG., Industriezeile 36, 4020 Linz, Austria, hereby declare that the construction of the device described in the following complies with the relevant EC directives stated below.

➤ **Item description: WCDMA 3G/2G Dual-band mobile phone**

➤ **Item number: V500**

➤ **Relevant EC directives**

Directive 1999/5/EC on radio equipment and telecommunications terminal equipment (R&TTE Directive 1999/5/EC)

➤ **Harmonised EN basic and engineering standards**

• **Health and safety:**

EN 60950-1 (2006) +A11 (2009) +A1 (2010) +A12 (2011) +AC (2011) +A2 (2013);
EN 62479 (2010); EN 50360 (2001) +AC (2006) +A1 (2012); EN 50566 (2013) +AC (2014)

• **EMC:**

EN 301 489-1 V1.9.2 (2011-09); EN 301 489-7 V1.3.1 (2005-11);
EN 301 489-17 V2.2.1 (2012-09); EN 301 489-24 V1.5.1 (2010-10)

• **Radio spectrum:**

EN 300 328 V1.9.1 (2015-02); EN 301 511 V9.0.2 (2003-03);
EN 301 908-1 V6.2.1 (2013-04); EN 301 908-2 V6.2.1 (2013-10)

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28.09.2016, Linz, Austria

- DE Druckfehler, Irrtümer und technische Änderungen vorbehalten.
- EN Misprints, errors and technical changes excepted.
- IT Con riserva di errori di stampa, inesattezze e modifiche tecniche.
- FR Toutes erreurs d'impression, erreurs et modifications techniques réservées.
- NL Drukfouten, vergissingen en technische wijzigingen voorbehouden.

