20 Years competence

emporiaSMART
Simplify your communication.®

Congratulations on the purchase of your emporiaSMART!

The emporiaSMART was developed in cooperation with our customers. It is aimed primarily at people who have been using a basic mobile phone until now and now want to use more functions such as email. The emporiaSMART is also suitable for anyone for whom using email and the Internet on a tablet or a PC is part of everyday life and who now wants to be able to do this on a smartphone as well.
It is the perfect smartphone for beginners!

For information on simply placing calls,
go to **www.emporia.eu**

We hope your emporiaSMART brings you plenty of joy.
Sincerely,

Eveline Pupeter
emporia Telecom

❯ YOUR MOBILE PHONE AT A GLANCE

1 **Earphone port**

2 **Micro USB port**
(See page 16)

3 **On/Off button**
(See page 24)

4 **LED**
(See page 26)

5 **Speaker**

6 **Front camera**

7 **Touchscreen**
(See page 31)

8 **Green button**
(See page 25)

9 **Home button**
(See page 24)

10 **Red button**
(See page 25)

11 **Microphone**

12 **Camera microphone**

13 **Torch/flash**

14 **Camera lens**

15 **Volume buttons**
(See page 26)

16 **Camera button**
(See page 25)

17 **Emergency button**
(See page 25)

18 **Torch button**
(See page 25)

19 **Stylus holder** (optional)
(See page 12)

20 **Battery cover**

21 **Speaker**

Notes on this user guide

- This guide contains helpful notes and tips, which are indicated as such by this symbol:
- Warnings are indicated as such by this symbol:

1. PREPARATION
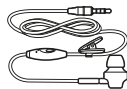
1.1 Scope of delivery

Smartphone

Battery cover

Battery cover with
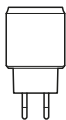keypad display cover

Earphones

Battery

Charging unit

emporiaSTYLUS

emporiaHOLDER

Mains plug

USB charging
cable

"Nine Little Steps"
start assistant

User guide

▶ *The contents of this package are not suitable for young children and include small parts that can be swallowed.*

› **Not included in the scope of delivery**
  - **SIM card**
    The SIM card is a chip card that you need to insert into the
    phone. You will only be able to place calls once you have done
    this. Your network operator will provide you with the card
    and the codes belonging to it (PIN and PUK) when you buy
    a mobile contract. You can also purchase a prepaid SIM card
    from specialist retailers.
  - **microSD card**
    A microSD memory card is a chip card that will increase your
    smartphone's storage space. Inserting one will enable you to
    store more photos and install more apps. You can purchase
    these cards from electronics stores.

› **What to do if a part is defective or missing**
  Please call the emporia hotline on +43·732·77 77 17·446.

1.2 Inserting a SIM card and an SD card

⬛▶ *Always disconnect the phone from the charger and turn the phone off before removing the battery cover.*

› **Take off the battery cover.**
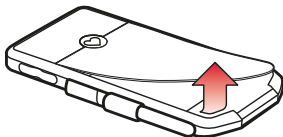
Begin with bottom left-hand corner of the cover.

⬛▶ *Watch your fingernails when removing the battery cover.*

⬛▶ *Avoid bending the cover too much, as doing that can damage it.*

› **Insert the SIM card.**

The SIM card slot is on the left
above the battery cavity.
Slide the card in with the
contacts facing down.

⬛▶ *Always use a tariff with a data package when using a smartphone.
This will save you additional costs when transferring data while
using the Internet.*

⬛▶ *Only use standard SIM cards for this phone. If your SIM card is a
different size, your network operator can exchange it for you or
you can buy an adapter from a specialist retailer.*
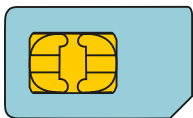
Standard **Mini SIM**
15mm x 25mm, suitable

Micro SIM
12mm x 15mm, **unsuitable**

Nano SIM
8.8mm x 12.3mm, **unsuitable**

› **Insert a microSD memory card (optional).**
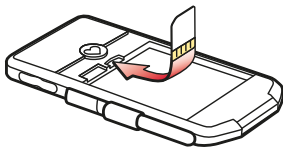
The memory card slot is located to the right of the SIM card slot. Slide your microSD card into the slot with the gold contact facing down.

❗ *Only use a memory card that is compatible with this phone, such as a microSD or a microSDHC card.*

❗ *To take the memory card out again, press it further into the slot until you hear a click. The card will then jump out a few millimetres, making it easy to remove.*

❗ *If you use an incompatible SIM card or memory card, the phone, the card or the data on the card can be damaged.*

› **Insert the battery.**

Insert the battery, making sure the gold contacts of the battery and the phone are touching each other.
Press the battery cover down onto the phone until it clicks into place on each side. Begin with the top edge of the phone.

❗ *Only use batteries, chargers and accessories that are permitted for this phone. If you don't, the guarantee for the phone will no longer be valid.*

❗ *If you change the SIM card or SD card, disconnect the charger, turn the phone off and take out the battery.*

1.3 Attaching emporia accessories

It is important to emporia that you are able to use your phone easily and safely, which is why the emporiaSMART comes with accessories that enhance phone.

› **emporiaSTYLUS**

If you find it difficult to operate the screen with your finger, you can use the pen-like device provided, the emporiaSTYLUS, instead.

When you tap on the screen with the soft end of the stylus and the phone will respond the same way it does when you tap on screen with your finger.
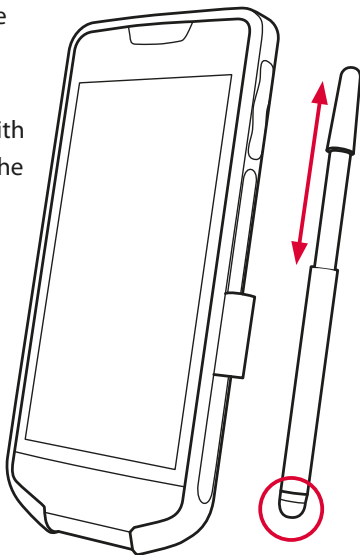
In order to be able to carry the phone around with the emporiaSTYLUS attached to it, you can affix the emporiaHOLDER, a loop that will hold the stylus.

- Turn the phone off and, if the charger is connected, disconnect it from the charger.
- Remove the battery cover and take out the battery.
- Remove the cover **1** over the stylus holder slot with your fingernail.
- Thread the holder loop through the slot from the inside to the outside. Make sure the flat side of the emporiaHOLDER **2** is resting against the housing and that the slope of the plastic part of the holder runs upwards along the plastic plate.
- Reinsert the battery and put the cover back on.
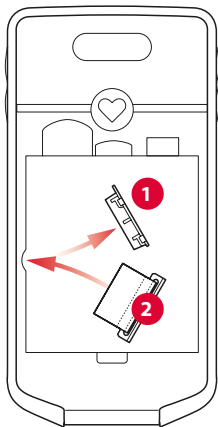
! *If the holder loop is threaded through incorrectly, the battery cannot be reinserted properly.*

! *Only use the soft foam head of the stylus to operate the screen. Do not use the metal tip, as this can leave residue on the screen and is only intended to make it easier to slip the stylus into the holder.*

› **emporia keypad display cover**
The emporia keypad display cover is a unique accessory that enables you to add real function keys to your smartphone. The keypad can make it easier to place calls and write messages. You can fold it out the way and operate the phone via the touchscreen any time, however.
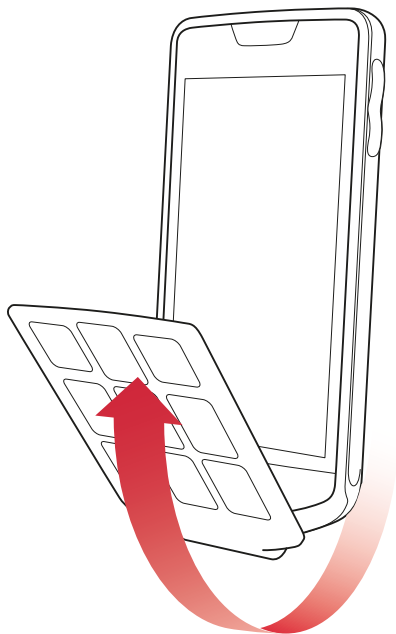
- Turn the phone off and, if the charger is connected, disconnect it from the charger.
- Take off the battery cover.
- Now replace the battery cover with the emporia keypad display cover.
- Press the battery cover, which is connected to the keypad display cover, down onto the phone until it clicks into place on each side. Begin with the top edge of the phone.
- Finally, pull the keypad display cover forward and fold it over the bottom edge of the phone to cover the screen.

❗ *Protect the keypad display cover from moisture and dirt, which can prevent the keys from working properly. Also make sure that the touchscreen is clean before you place the keypad cover over it. Only use a soft cloth such as a spectacle cleaning cloth to clean the cover and screen.*

❗ *The keypad display cover will work in temperatures ranging from 0 to 40°C.*

› **emporia charging cable with emporiaCONNECTOR**
The charging cable has the very user-friendly
emporiaCONNECTOR, a combination of an ergonomically
shaped part that you grip, a guide plate and the industry-
standard Micro USB connector.
When you grip the **emporiaCONNECTOR**, you will know
whether you are holding it the right way round when you feel
the curve. The guide plate makes it easier to plug the cable
into the phone.
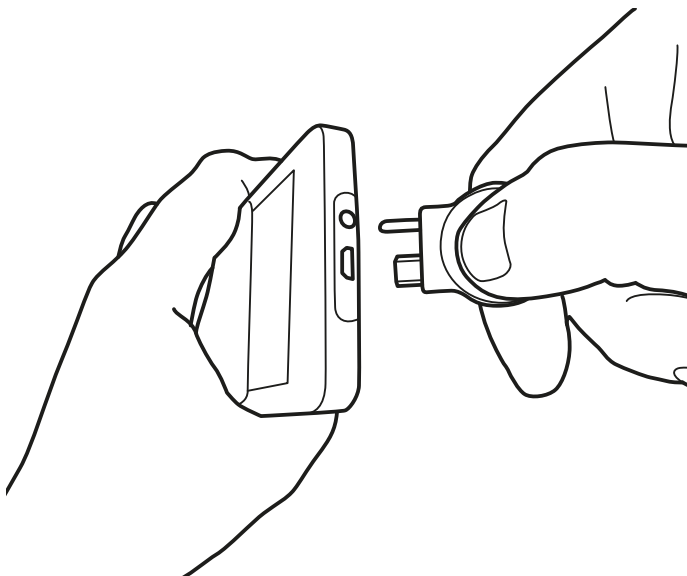
› emporia charging unit

The charging unit allows you to charge your phone easily and also gives you a fixed place where you can leave your phone when you're at home.

To charge the phone, plug the charging cable into the port on the back of the charging unit, holding the **emporiaCONNECTOR**, and place the phone in the charging unit. If you intend to use this method to charge your phone every time, you can leave the charging cable plugged into the charging unit permanently.
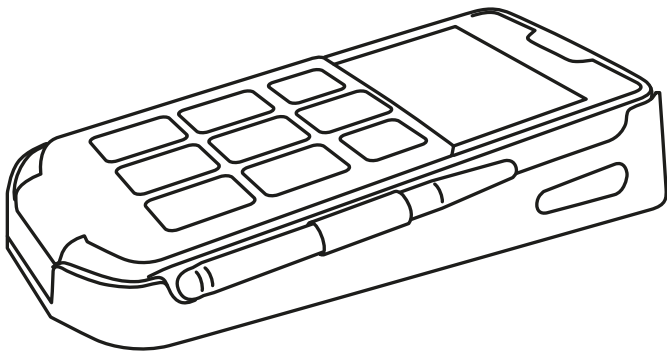
› **emporia earphones**
The earphones meet the 3.5 mm CTIA standard and are
equipped with a microphone and a PTT button. You can
accept or end calls by pressing this button briefly.
If you listen to the radio, the earphones act as an aerial as well
and can improve radio reception.

!▶ *Do not use the earphones on a high volume, as this can cause
hearing impairments. You should therefore always check the
volume of the earphones you are using.*

› **Other accessories for the emporiaSMART**
You can find more accessories for the emporiaSMART
at *www.emporia.co.uk/products/accessories* and purchase
them from specialist stores good product ranges.

2. PUTTING THE PHONE INTO OPERATION

2.1 Charging the battery

⚠ *Before you use the phone for the first time, charge the battery for at least four hours. If you don't charge the phone for this period of time, the battery life could be reduced.*

⚠ *Never connect the phone to the charger, the charging unit or a PC if a battery has not been inserted. Do not attempt to operate the phone without a battery inserted. Doing this can damage the phone.*

› Using the charging cable
- Plug the charging cable's guide plate into the earphone port and the USB connector into the USB port on the top of the phone.
- Then plug the cable's mains plug into a wall socket.

› Using the charging unit
- Plug the charging cable into the USB port on the charging unit.
- Then plug the cable's mains plug into a wall socket
- and place the phone in the charging unit.

⚠ *It will take longer to charge the battery with the charging unit than via the charging cable.*

› **Using a computer**
  • Plug the phone into a USB port on your computer. If necessary, disconnect the USB cable from the mains plug to do this.

❗ *Only use the USB charging cable supplied with the phone. Do not attempt to plug a charging cable with a jack plug into the earphone port. Doing this can damage the phone.*

› **Battery indicators on the phone**
  • When the battery is empty:
    The phone will beep and a warning will appear on the screen.
    The battery icon is red and the LED flashes red.
  • When the battery is being charged:
    The battery icon is shown filling up,
    while the LED is red and briefly flashes green.
  • When the battery is fully charged:
    The battery icon is full and the LED is green.
    You can now disconnect the charging cable from the phone and then unplug the cable from the wall socket.

❗ *In* **Settings - Battery***, you can view the remaining battery run time and current charge level, and can close applications to extend the battery run time.*

2.2 Turning on the phone

- Before you use your phone for the first time, remove the protective film from the screen.
- Hold down the ⟨ ⏻ ⟩ button for at least two seconds.
- You will feel the phone vibrate. The emporia logotype will appear on the screen and you will hear a short melody.

▯ *When you turn your phone on the first time, the start-up process can take up to two minutes. The emporia logo will be on the screen when this is happening. Please do not interrupt this process.*

2.3 Entering a PIN code

Enter the four-digit PIN code for your SIM card when asked to do so and confirm the code.

▯ *Your PIN code (personal identification number) will be a four-digit number combination and is intended to protect your SIM card and therefore your phone from misuse. It is your secret number and will prevent others from being able to turn your phone on. You can change or turn off your PIN code in* **Settings** *–* **Security** *–* **Set up SIM card lock***.*

▯ *You can make a note of your personal PIN code here:*

_____

▯ *You have a maximum of three attempts to enter your PIN code correctly. If you enter the wrong number three times in a row, you*

will only be able to unblock your SIM card with your PUK code. You will find your PIN code and PUK code in the documents supplied with your SIM card by your network operator.

2.4 Battery-saving mode and locking the screen

If you don't use your phone for a certain period of time, the screen will switch to battery-saving mode and go black. You can reactivate the screen by pressing the ⌂ button or pressing the ⏻ button briefly.

Locking the screen can also protect your phone from unintentional input on the touchscreen.

› **Locking the screen manually**
- Press the ⏻ button briefly.
- The screen will go black and lock and the phone will beep.

› **Setting the screen to lock automatically**
In **Settings** – **Security** – **Screen lock**, you can choose from the following types of screen lock:
- None
- Slide
- PIN: Enter a code of your own that you would like to protect your phone with.

› **Unlocking the screen**

  • If the screen is black,
    press the ⏻ button or the ⌂ button briefly.

  • If the screen is locked with the **Slide** function, swipe the
    Unlock field on the locked screen to the right. The symbol will
    then change to an open padlock and the phone will beep.

  • If the screen is locked with your PIN,
    type in the code using the screen keypad or the keypad display
    cover and confirm it by pressing **OK** or the ⌜ button.

  • You can now use the screen again,
    and it will respond to your touches again.

2.5 Configuring the phone when you first put it into operation

When you first put the phone into operation, you need to
select a number of settings.

You can also carry out this configuration later in **Settings** if
you wish, but we recommend doing it now.

The start assistant »Nine Little Steps« provides detailed
instructions on configuring the phone when setting it up and
is supplied as a separate folder.

3. USING THE PHONE

3.1 Buttons on the phone

› On/Off button ⏻

- Hold the ⏻ button down for at least two seconds to turn the phone on or off.
- Press this button briefly to turn battery-saving mode on or off.

› Home button ⌂

- This button will take you back to the home screen any time.
- If the phone is in battery-saving mode, pressing it will activate the screen and take you to the home screen at the same time.
- If you hold this button down for a long time, all the applications currently running will be listed. You now have the following options:
  · You can select an app by tapping on it briefly.
  · You can close the app by sliding the image of the app to the left or right edge of the screen to dismiss it.
  · If you hold your finger down on the image of the app for several seconds, a list of options will appear. You can select an action from the list by tapping on it.

❗ *You can also press the* ⌂ *button through the closed emporia keypad display cover to return to the home screen.*

› **Green button** ⌞
- Start a phone call.
- Accept an incoming call.

› **Red button** ⌐
- End an ongoing call.
- Reject an incoming call.
- Undo your last step.

⚠ *The screen button* **Back**, *which is located in the top right-hand corner of the screen, normally has the same function as the* ⌐ *button.*

› **Camera button** 📷
The 📷 button allows you to open the camera and take a photo any time.

› **Torch button** 🔦
Holding this button for longer than two seconds will turn on the torch. Press the 🔦 button again briefly to turn off the torch.

› **Emergency button** ♥
Press this button to call for help in an emergency.

› **Volume buttons** ▭ ➕

The ➕ ▭ buttons enable you to

- change the volume,
- mute the phone when it is ringing or mute the alarm clock.

3.2 LED indicators

- Flashing RED light: The battery is dying. Charge the battery.
- Flashing GREEN light: The battery is being charged.
- Steady GREEN light: The battery is fully charged.
- Flashing BLUE light: The phone has received a new notification.

Some apps will use LED indicators as well. The meanings of the LED signals can differ from the above then and have to be interpreted differently.

3.3 Buttons on the emporia keypad display cover

The keypad display cover combines the advantages of a push-button keypad phone with your smartphone. The cover has the buttons that you may already be familiar with from an emporia push-button keypad phone.

› **Green button**

Accept a call or start a call after keying in the number.
On the home screen, the button opens your call history.

› **Red button**

- End a call or delete the last entry.
- When you receive a message, use or to choose from the options written above the buttons on the screen (Show, Later, etc.).

› **Arrow keys**

- Use these keys to navigate to another option in a list.
- key: Opens your **Messages**
- key: Opens your **Contacts**

› **Number keys**

Press the numbers to key in a phone number. When you're writing a message, press the respective key briefly multiple times to type one of the letters on the key.

› **Mailbox key** $\boxed{1_{\circ\circ}}$

Hold the 1 number key down for longer than two seconds to listen to your mailbox.

› **Star key** $\boxed{+_{*}}$

- Press this button once briefly to enter a + for an international dialling code.
- Press it twice briefly to input a star,
- three times for P (dialling pause) and
- four times for W.

› **Hash key** $\boxed{\#_{aA1}}$

- Press this button once briefly to enter a hash.
- When writing a message, you can switch between upper case, lower case and digit entry.

› **Home button** $\boxed{\triangle}$

This button will take you back to the home screen any time.

› **Operating the phone with the keypad display cover**
The keypad display cover allows you to operate your
emporiaSMART as you would a push-button keypad phone.
When you place the keypad display cover over the screen, the
phone detects it automatically, and you can use it to

- place and accept calls *(See page 52)*
- open your contact list, scroll through it and select a contact
  (See page 48)
- open your call history
- write and read messages *(See page 54)*
- enter your screen lock PIN.

⬤ *Make sure you use the built-in magnets to position the keypad
display cover precisely over the screen. If it is positioned incorrectly,
malfunctions can occur.*

⬤ *Use the ⌃ ⌄ keys to move the selected blue line up and down.
Enter digits using the keypad display cover. Press the ⎡⎤ key to
confirm and the ⎯ key to delete.*

⬤ *You can also scroll through a list when the cover is closed by
sliding a finger up or down the screen. Tap on a field to highlight it
in blue and then press the ⎡⎤ button to select the field.*

⬤ *All the emporiaSMART functions that can also be carried out using
the emporia keypad display cover are indicated in this user guide
by this symbol: ▤*

❗▶ *When in Contacts or writing a message, you can switch from using the keypad display cover to using the touchscreen simply by folding away the keypad display cover. You will not lose anything you have already typed in. It will be lost if you switch from the touchscreen to the keypad display cover, however.*

❯ Inputting text using the keypad display cover
You can also use to the keypad display cover to input text, for example to write a message. Press a key multiple times to enter the character you require (e.g. pressing the 2ₐbc button three times will write **c**).

3.4 Using the touchscreen

Before you use your phone for the first time, remove the printed protective film from the screen.

❗ *Be careful not to scratch the screen. Protect it from sharp objects and prevent it from coming into contact with water. If the glass breaks, you should stop using the screen.*

You can operate the touchscreen in various ways:

› **Tapping**

Tap on the screen with your finger to
- press a button on the screen,
- open an application,
- select a menu item
- or write a character on the screen from the keyboard.

› **Tapping and holding**

Tap on the screen with your finger and don't remove your finger immediately. In many cases, this will open the settings connected to the field you have tapped on.

> **Sliding**

Stroke your finger over the screen
to move the screen's content in a
particular direction.
On the home screen, you can scroll to the
left or right and move to two additional
overview pages by doing so.
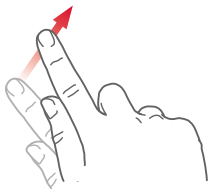
> **Zooming in and out**

Place your thumb and index finger
on the screen at the same time.

• Moving your finger and thumb further away
from each other will enlarge the image on
the screen,

• while bringing them together will make the
image smaller. The zoom function is not always available.
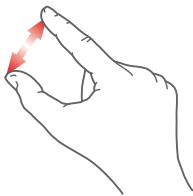
🔼 *The* **Touch Trainer** *will help you learn these actions. You will find
this app in* **All apps***.*

3.5 Home screen

The home screen is the starting base
for all your emporiaSMART's operations.
It will appear when you turn the phone
on (apart from the very first time,
when you have to configure the phone).
You can press the ⌂ button to call the
home screen up and return to the starting
base at any time.

**The home screen consists
of the following elements:**

› **1** **Wallpaper**

The wallpaper is a decorative background image and
can be set according to your personal preferences.
The time, date and weather are inserted on top of the image.
If you want to change any of these, press and hold the element
you want to change.

2 Below the wallpaper, there are four fields with the phone's most important functions:

- **Calls and contacts** *(See page 47)*
- **Messages** *(See page 53)*
- **Photos and camera** *(See page 55)*
- **Info centre** *(See page 57)*

› **3** Icon bar:

The following icons are displayed at the top of the screen if the application they represent is activated.

Battery icon: Indicates the battery's charge status

Alarm clock: The alarm clock is on

Silent: The silent audio profile is on

Signal strength: Indicates reception quality

Airplane mode: Airplane mode is on

If you tap on ∎∎∎, an expanded indicator field will open.

This provides you with information on your current network reception, data connection, Wi-Fi connection and many other things.

The following icons can be displayed in the expanded indicator field:

📡 GPS is on

📡 GPS is on and has detected your position

✳ Bluetooth is on

✳ A Bluetooth device is connected

🅡 Indicates roaming status; additional costs may be incurred when you're connected to another network

📶 Wi-Fi: A connection to a Wi-Fi network is established

✗ Wi-Fi: A connection to a Wi-Fi network is not established

🎧 Earphones: Earphones or an external speaker is plugged in.

➡ Call forwarding: Call forwarding is activated

In the centre at the top, you will see a cog icon: ⚙

If you tap it or pull it downwards,

Quick settings will open.

Here you have an overview of your phone's most important settings.

(Detailed instructions on these begin on Page 58.)

On the left above the wallpaper, you will see an icon for the battery charge status.

If you tap on this icon, it will show you the charge status as a percentage.
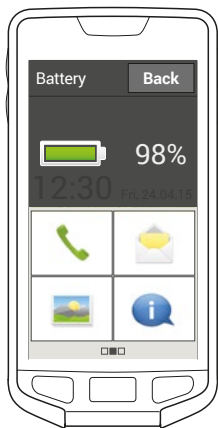
There is an additional screen on each side of the aforementioned home screen: To the left, you'll find the personal screen and to the right, the app screen.

3.6 Personal screen

You access the personal screen by sliding a finger across the screen from left to right.
You can fill the fields on the personal screen according to your individual preferences:

> **Favourites**

You can save four contacts that you intend to call often here.
Tap on contact field.
Your contact list will be displayed.
Select an contact by tapping on it.
This contact will now be displayed as a favourite.
If you tap on the favourite, your phone will call the contact immediately.
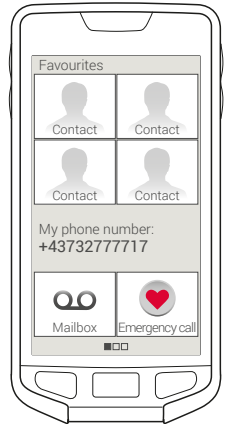
› **My phone number:**

Your own phone number will automatically be displayed here.

If you tap on it you can do the following with the number:

- Email it to a contact
- Text it to a contact
- Copy it
- Edit it

› **Mailbox:**

Here you can call up and adjust the settings for your mailbox:

- Tap on the field briefly to listen to your mailbox.
- Tap and hold your finger on the field to open the settings for the mailbox.

› **Emergency calls**

Here you can input your settings for the emergency call function:

- Save up to five emergency contact numbers *(See page 70)*
- Activate the 💙 button on the back of the phone *(See page 66)*
- Start an emergency call *(See page 66)*

3.7 App screen

You access the app screen by sliding
a finger across the home screen from
right to left.

App is short for application and refers to
applications on your phone.

You can open your most frequently used
apps directly from this page and have
access to all the apps on your phone via
the **All apps** field. This page will adapt to
your usage habits and therefore change.

> **The following apps will be displayed
> when you first put the phone into
> operation:**
>
> **Camera**, **Alarm**, **Calendar**, **Weather**, **Calculator, Email**,
> **Internet** and **All apps**.

4. ESTABLISHING CONNECTIONS

4.1 Setting up a Wi-Fi connection

Open **Quick settings** and turn on **Wi-Fi**. Then tap on **Wi-Fi** to set up a connection. In the start assistant »Nine Little Steps«, which is supplied as a separate folder, how to set up a Wi-Fi connection is explained step by step.

4.2 Setting up a data connection

Open **Quick settings** and turn on **Mobile data**. Follow the instructions in the »Nine Little Steps« folder.

4.3 Setting up an email connection

If you want to use your smartphone to send and receive emails, you can set up an existing email account on the phone. You will need your email address and the password to your email account to do this.

1. Select the **Email** app in **All apps**.
2. Enter your email address.
3. Enter your password.
 • If your email address was set up on an exchange server, your emporiaSMART will recognise the address and automatically set up your email connection so that it's ready to use. If it is not possible to set up the connection automatically, you will need further details associated with your email address:
   · Your email address

· Your username and password
· Protocol (POP3, IMAP or exchange)
· The server addresses and port numbers for your inbox and outbox
· The encryption method

4. Enter your username and password first.
5. Then select the inbox server for your email address.
6. Next enter the port for your inbox and the corresponding encryption method before confirming them with **Next**.
7. Repeat the process for your outbox.

You can set up additional email addresses on your emporiaSMART as well. Select **Settings** on the app screen. Look for the accounts section in the list and select **Add an account**. Repeat the setup process for the next email address you want to add.

📩 *If you don't yet have an email address, you first need to set up an email account. (You can do this with Gmail at www.gmail.com, for example.) Only then will you be able to set up email on your emporiaSMART.*

4.4 Transferring contacts

When you insert you SIM card into your emporiaSMART for the first time, contacts that are stored on the SIM card will be detected automatically. You can transfer the data to the phone, so that they are then available in **Contacts** on the phone any time.

You can also import your SIM contacts later on.

To do this, select **Phone book**, scroll to the end of the list and select the field **Import SIM contacts**.

4.5 Bluetooth

Bluetooth is a wireless connection between electronic devices. It enables you to connect your phone to other Bluetooth-compatible devices such as a hands-free kit or an external speaker.

› Turning on Bluetooth
Open **Quick settings** and turn on **Bluetooth** in **More settings.**

› Finding Bluetooth devices
All the available Bluetooth devices in your vicinity will be listed. If the device you're looking for doesn't appear on the list, it first needs to be made visible, i.e. put in pairing mode. Refer to the user guide for the Bluetooth device to find out how to do this.

› Coupling a Bluetooth device
Select the device you want to connect to your phone. Usually you will have to enter a code on your phone or the Bluetooth device for the connection to be established. In most cases, this code will be 0000 or 1234. You will find information on this in the user guide for the Bluetooth device.

🛈 *Devices that have been coupled before will be detected and connected automatically when they are near your emporiaSMART.*

› **Disconnecting a Bluetooth device**
If you want to disconnect a Bluetooth device from your phone, open the settings for the device in the **Paired devices** list and select **Unpair**.

4.6 Connecting to a PC to transfer data

You can plug your emporiaSMART into your PC and then transfer data easily. To do this, use the USB cable supplied with the phone. Plug the USB connector end into the phone and the other end into your PC.

The phone will detect the connection and ask you to tap the **Turn on USB storage** button. A corresponding notification will appear in the info centre too. The PC will now recognise the SD card in the phone as storage device and you will be able to carry out transfers such as the following: Copy photos from your phone to your PC and vice versa.

4.7 Software updates

With the emporiaSMART, you can download the latest
software for the phone yourself and therefore update the
system and improve applications yourself.

1. Open **System updates** in **All apps.**
2. Check that **Updates via Wi-Fi only** in **Options** – **Settings** is
   activated. If it isn't, downloading updates can incur costs.
3. Check that the battery is at least 30 % charged. If it isn't, the
   download cannot start.
4. To begin downloading new software, select **Check for
   updates**.

   A message will appear telling you whether or not there is any
   new software available. If there is, select **Download** to start the
   update process. The green bar indicates how the download is
   progressing.
5. Once the download has been completed, select **Update now**.
   You will be informed that you cannot use the phone during
   the update process. Do not press the $\boxed{\text{ψ}}$ button during the
   update process and do not start using your phone again until
   this message has appeared: **The installation was successful**.

*For your current system version and more information about your emporiaSMART, go to **Settings** at the end of the list in **About phone**.*

4.8 Downloading apps

A number of useful apps are already installed on your emporiaSMART and these are listed in **All apps** on the app screen. You can also install other apps from the Internet any time, however. To do this, turn on Wi-Fi or enable mobile data usage.

Start the **app installer** in **All apps** to install useful functions on your phone. You will find lots of helpful applications available for download in the "Google Play Store", for example. Many apps are free, but there are also lots of others you have to pay for.

5. BASIC FUNCTIONS

5.1 Calls and contacts

This application enables you to place calls
and manage your contacts.

> **Placing calls**

There are three ways of entering a phone number
to make a call:

- **Phone book:** Select a contact from the list and
tap on the name.
- **Keypad:** Enter the number using the keypad and
then press **Call**.
- **Recent calls:** Select a contact from your list of recent
incoming and outgoing calls.

> **Deleting**

Select Delete to remove multiple calls from your call history.

> **Settings**

Here you can input voice call settings such as call forwarding
and call barring. In More settings, you can turn on functions
such as Manage fixed dialling numbers or the Minute
reminder.

› Phone book

Type the first few letters of the contact you're looking for in the search box, and the contacts that match your search will be listed.

Tap on the name you require to call the contact.

› ▯ Phone book with the keypad display cover

You can open the phone book using the ⌄ key on the keypad display cover. Use the ⌄ ⌃ keys to move the selected blue line up and down. Enter digits using the keypad display cover. Press the (key to confirm and the ⌢ key to delete.

For information on how to operate your phone using the keypad display cover, see Page 27.

› **Adding contacts**

The phone book displays all the contacts available on the phone. You can add contacts in various ways:

• **Adding a contact manually**

Click on the **Add contact** button.

Enter the contact's phone number and then confirm it by pressing **Next**.

Enter the person's first and last names and then save them.

You have now created a contact record for this person and can expand it by adding other details such as a contact photo, their landline number, their email address and their birthday.

In **Options**, you can set this contact as a favourite and access their details directly from the favourites page.

• **Importing contacts from your SIM card**

Press the **Import SIM contacts** button at the end of your contact list. All the contacts stored on your SIM card will now be in the phone book.

• **Syncing your phone book with your email account**

If you set up an email account, all the contacts saved there will automatically be synced with your phone book.

› **Opening and editing contact records**

If you want to open a contact record, tap on the contact's photo **1** and then on the i icon **2**. The contact record containing the contact's photo, mobile number, landline number, email address and birthday will then be displayed.

If you press a button in the list, the action connected to the button will be performed. For example, tapping on the phone number will start a call. If you want to change any of the details, select a button from the list, edit or add to the piece of information and then save your change.

In **Options**, you can send a message to the contact **(Send message)**,

send the contact details to another contact **(Send details),**
view the call history for the contact **(Call history)**,
set the contact as a favourite **(Mark as favourite)** or
delete the contact record **(Delete)**.

If you want to change existing details, select **Edit**. In **Options**, you can add a new field **(Add field)** to the contact record.
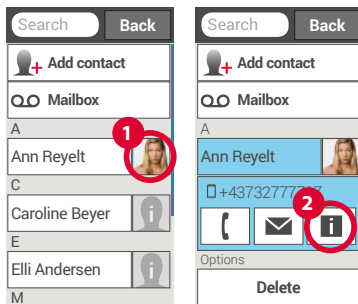
› **Deleting contacts**

Select **Delete** to delete multiple contacts in one go.

Tap on the box beside the contacts that you want to delete.

Next select **Delete** to remove the selected contacts.

› **Mailbox**

(See page 38)

› **Accepting or rejecting a call**

If you are called, you can

accept the call by pressing the 🔲 button or

reject the call by pressing the 🔴 button.

› **Options during a phone call**

◀	Loudspeaker (also available with keypad display cover)
🔇 Mute	Mute (also available with keypad display cover)
✳ Bluetooth	Bluetooth
▦ Keypad	Keypad
∘∘∘ More	More
☍ Call	Call+ (also available with keypad display cover)
⌂ Main menu	Main menu / home screen

> ⊞ **Placing calls with the keypad display cover**
> You can perform all the actions described above with the
> emporia keypad display cover as well. The options available
> during a call are limited, however.

5.2 Messages

This application enables you to send and receive text messages (SMS) and picture messages (MMS).

› Writing a message
Select **Write message**.
Enter the text using the keyboard on the screen.

› Sending a message
Enter a recipient that you want to send the message to.
Select the field **To** or select **Send** on the keyboard.
You can now search for the recipient in your contacts,
type in a phone number using the keypad or select a number
from your recent calls list.

› Sending a message to multiple contacts
If you wish to send the message to more than one recipient at
the same time, select **Multiple contacts**. You can only select
entries from your contacts list when you do this, however.

› **Reading a message**
A notification will inform you when you have received a
message. The number of new messages will then be displayed
in a red circle next to the messages icon on the home screen.
Tap on a new message in **Messages** to read it. You can also
tap on the notification itself to read the new message.

› **Drafting a message**
You can switch to another application in the middle of writing
a message any time. When you return to **Write message**, the
message you have started will be displayed.

› ▥ **Messages with the keypad display cover**
You can write, read and reply to messages using the keypad
display cover.
Use the ⌃ ⌄ keys to navigate and the ☐ key to confirm a
selection. Input text using the number keys.
*For information on how to operate your phone using the keypad
display cover, see Page 27.*

5.3 Photos

This application enables you to view and manage photos, and also activate the camera and take photos.

❯ Opening the photo album

You can manage your photos and videos here. All the photos and videos you take will be sorted chronologically according to the month in which they were taken.

❯ Viewing a photo

Tap on a photo in the photo album to open it.

Tap on the photo briefly to make the following buttons appear:

< and > : Enable you to go to other photos.

🗑 : Deletes the current photo.

☆ : Marks the current photo as a favourite.

Options: Delete, Set as wallpaper, Share, Zoom in, Zoom out, Rotate (in video mode, only Delete and Share are available)

ⓘ *Zoom in on the photo by tapping on it twice.*

› **Sending and copying a photo**
Open a photo and select **Options**.
Tapping on **Share** allows you to send the photo to others
by Bluetooth, email, MMS and other applications.
You can copy photos to a PC by connecting the computer
to you phone with a USB cable. *(See page 44)*

▯▸ *If you want to send more than one photo at the same time,*
tap and hold your finger on one photo on the photo album
overview screen. You can then select multiple photos and share
or delete them in one go.

› **Photographing and filming**
Press the 🔲 button on the side of the phone or
Take picture in Photo album to activate the camera.
In Options, you can turn on video mode and switch from
the back camera to the front camera.
Press the 🔲 button again or the camera icon
on the screen to take a photo.

> **Zooming in or out on an image section**
  There are two ways to define an image section:

  - Use **+** and **−** to zoom in out:
    Tap on the **+** field to bring the object closer.
    The **−** button will make the object smaller again.
  - Zoom in and out with your thumb and index finger
    (See page 32).

> **Selecting flash mode**
  Tap on the 🔆 flash symbol and choose from **Flash on** ⚡,
  Flash off ✖ and **Flash auto** ⚡.

5.4 Info centre

This application provides you with an overview of all
notifications you have received regarding various
apps. Examples here include missed calls, new
messages and update notices for installed apps.

> **Opening notifications**
  Open the **info centre** and tap on the message you want to
  read. Once you have read the notification, it will no longer
  appear in the list.
  You can hide system notifications by selecting **Use filter**.

6. QUICK SETTINGS IN DETAIL

Many of these functions are easy to set using the On/Off field without opening the respective app.

Tap on the name of the function to open the function and to continue selecting settings.

› Alarm clock

Set your desired alarm time by entering the time using the number keypad and then save the setting.

ℹ *If you turn the alarm clock on, it will go off every day at the time set.*

ℹ *If the phone is turned off, the alarm clock is turned off as well. The alarm clock will not go off when the phone is off.*

ℹ *Open the alarm clock app in* **All apps** *to change the alarm ringtone.*

› Silent mode

Enter the time you want your phone to leave silent mode and start ringing normally again.

ℹ *If you turn the phone off and then on again, silent mode is turned off. The phone will ring normally from when it's turned on again.*

› **Wi-Fi**
Connect your phone to your Wi-Fi network.
(See Page 40 and the folder »Nine Little Steps«)

› **Mobile data**
The overview will show you how much data you have used as mobile data and via Wi-Fi up until now.
In **Options**, you can allow data roaming, restrict background data and auto-sync data.
Tap on the field **More settings**
to expand the list:

› **Airplane mode**
When flying, switch your phone off or to **Airplane mode**. Airplane mode will disable the phone's cellular radio and other communications functions like Bluetooth and Wi-Fi, and therefore prevent them from interfering with other electrical devices on board. All the other functions on the phone will be able to be used without restriction.

› **Bluetooth**
The name your phone uses to become visible via Bluetooth is displayed here. Any Bluetooth devices your phone is currently coupled with will also be listed.
In Options, you can search for Bluetooth devices, rename your phone and set a visibility timeout.

> › **Location (GPS)**
>
>   Here you can specify whether you want your phone to be locatable. Turn on location detection and input your settings for the mode:

- **High accuracy**: GPS, Wi-Fi, mobile networks and other sensors will all be used to determine the location of your device as accurately as possible.

ℹ *When your phone is on this setting, the battery will lose its charge more quickly than usual.*

- **Battery-saving mode**: Your location is determined using less energy. Wi-Fi and your mobile network may be used, for example. Use this mode for functions such as the weather app.
- **Device only**: Only GPS is used to determine your phone's location.

ℹ *This mode only works optimally outdoors and uses a lot of energy.*

❯ Audio profiles
You can choose between four profiles:
General (ringing), **Silent** (no ringing or vibrating), **Meeting** (vibration only), **Outdoor** (loudest ringtone and vibration).
In the General profile, you can select settings by pressing ⚏:

- **Vibration**: When this function is activated, the phone will vibrate as well as ring or sound the alert tone set when it receives calls and notifications.
- **Volume**: Set the volume for the ringtone, notification alert tone and alarm clock, and confirm your choice by pressing **OK**.
- **Ringtone**: Select a ringtone from the list for incoming calls and confirm your choice by pressing **OK**.
- **Default notification sound:** Select a tone that you want to sound when your phone receives notifications and confirm your choice by pressing **OK**.
- **Touch sounds**: A tone will also sound every time you tap the touchscreen.
- **Vibrate on touch**: The phone will vibrate every time you tap the touchscreen.

> **Network settings**
> - **Data roaming**: If you want to establish a data connection when you're abroad, you need to activate data roaming. Please be aware that high additional costs can be incurred if you do this.
> - **Preferred networks:** Here you can specify networks that you always want your phone to try to connect to first.
> - **Network mode**: Here you can specify whether you only want to place calls in 2G or 3G mode or whether the mode should be selected automatically for you.
> - **Access Point Names (APNs)**: If your network operator's APN is not selected automatically, you can input APNs here manually. Search for the relevant data for your network operator on the Internet and enter it in **Options** – **New APN**. Confirm your entry by selecting **Save** in **Options**.
> - **Network operators**: Here you can specify whether you want your phone to automatically select the preferred network, or you can manually select an operator's network.

> **Wallpaper**
> Select a photo from the photo album and set it as the wallpaper for the home screen.

› Date and time
Here you can select settings for the date, time, time zone and
the formats you would like these displayed in.

› Language and input
Specify the language for your phone and select settings for
the keyboard.
The ⚌ allows you to configure the Emporia keyboard:

- **Input languages**: Choose whether you want the selected
  system language to be the only input language as well or
  specify manually which languages should be activated as
  input methods. If you choose to have more than one language
  activated, you will then be able to switch between your
  chosen languages when writing a message by holding your
  finger down on the spacebar.
- The following general settings can be activated for the
  Emporia keyboard.
- **Auto-capitalisation**: The first letter of every sentence will be
  capitalised.
- **Vibrate on keypress**: The phone vibrates every time a button
  on the Emporia keyboard is pressed.
- **Sound on keypress**: Every press of a button on the Emporia
  keyboard is accompanied by a clicking sound.
- **Pop-up on keypress**: Every time a button on the keyboard is
  pressed, the selected letter is shown as a pop-up.

- **Keyboard layout**: Choose between the standard (QWERTY) and ABCDEF layouts.

  The following text correction settings can be selected:
- Block offensive words
- Spellchecker
- Auto-correction
- Show correction suggestions

  The following advanced settings can be selected:
- Suggestions for next word
- Suggest contact names
- Double-space full stop
- Language switch key
- Switch input methods
- Showing pulling movement
- Key pop-up
- Show app icon

> **Screen**
  Select settings for the screen such as the brightness level, Auto-rotate screen, Phone idle (battery-saving mode), the font size and Cast screen.

› **Security settings**
   To prevent your phone from being misused by other people, you can set a screen lock and a SIM card lock here. You can also specify how your phone will be protected when apps are installed.

› **System settings**
   • **Wireless and networks**
   SIM management, Wi-Fi, Bluetooth, Data usage, Airplane mode, Default SMS app, Tethering and Mobile hotspots, Mobile networks, USB Internet
   • **Device**
   Audio profiles, Screen, Memory, Battery, Apps
   • **User**
   Location, Security, Language and input, Reset
   • **Accounts**
   Add an account
   • **System**
   Software updates, Date and time, Accessibility, About phone

7. EMERGENCY CALL FUNCTION

Your phone is equipped with an emergency call function.
You can use it to call for help quickly in an emergency.
The 💚 button has been preset to be off, as this function
will only work efficiently if it is adapted to your needs. In this
section you will find out how you can use the emergency call
function and what you need to pay attention to. For your own
safety, please read the whole chapter through carefully.

› How do I make an emergency call?
   There are two ways to make an emergency call:
   • Press the 💚 button with the heart on the back of the phone.
   • Go to the personal screen, select **Emergency call** and then
     Start emergency call.

› Who do I call in an emergency?
   Any one of your saved contacts can be set as an emergency
   contact. The emergency call function only distinguishes
   between private individuals and help organisations.
   • A private individual must confirm your emergency call.
     This ensures that your call does not go through to an
     answerphone or a mailbox.

ℹ️ *Inform the people you are setting as emergency contacts and discuss with them what they should do in an emergency.*

- If you want to add a help organisation or an official institution such as a rescue service, the police or the fire brigade as an emergency contact, it is imperative that you check this is okay with the respective institution beforehand.

ℹ️ *We do not assume liability for any costs incurred through your calling such an institution by mistake.*

- If you do not have any emergency contacts saved, have no credit on your prepaid phone card or have no reception, the European emergency number 112 will be dialled when the activated ❤ button is pressed. Your call will then go straight through to the nearest police station.

❯ What happens after the emergency button is pressed?
If you press and hold the ❤ button on the back of the phone for three seconds, the emergency call sequence will begin.

❯ Warning tone
A continuous warning tone will start sounding immediately to draw the attention of people nearby to you. The warning tone will only stop when the emergency call has been cancelled or confirmed. If you press and hold the emergency button for three seconds by mistake, immediately press and hold the ☎ button for three seconds. The emergency call will be cancelled.

› **Emergency call message**
Help organisations are not sent emergency text messages.
Private emergency contacts will be sent a text informing them
of the incoming emergency call.
**You will receive an emergency call with loud beep-signal
during conversion. Press 3x "0" within 1 min, otherwise
call will be dropped automatically!**
Help organisations are not sent emergency text messages.
If you have enabled your phone's location to be detected, its
GPS coordinates can be determined in an emergency. To make
your phone locatable, open **Settings**, then select **Location**
and then select **On**.
Your emergency contact will then receive a second message:
Attention! I need help in …
If the GPS coordinated cannot be determined, perhaps
because it hasn't been possible to receive a GPS signal, the
message will say the following: **No GPS position found in
emergency case!**

› **Emergency call cycle**
Your five emergency contacts will be called in the order in
which you have saved them until somebody answers the call. If
it is not possible to get through to the first contact,
the second contact will be called automatically.
If it is not possible to get through to the second contact,

the third contact will be called automatically, and so on.
All five contacts will be called a maximum of three times. After this, the European emergency number 112 will be dialled. Your call will then go straight through to the nearest police station.

> **Emergency call status**
   Your phone will switch to hands-free mode on the loudest setting and automatically answer any incoming calls for one hour. If you want to turn off emergency call status, you need to switch the phone off completely by pressing the ⏻ button and then turn it on again. When emergency call status is on, your number will always be displayed even if you have selected **Hide number** in Settings.

> **What does the emergency call recipient have to do?**
   If you have set a private individual as an emergency contact, they will have to confirm your emergency call as follows:
   • An automatic announcement will be played when the call is answered.
   • Your emergency contact now has to press the 0 (zero) key three times within 60 seconds to confirm the call.
   • Otherwise, the conversation will be interrupted and the call will move on to your next emergency contact. This ensures that your call does not go through to an answerphone or a mailbox.

› **Activating the emergency button**
Go to the personal screen and select **Emergency call**.
Activate the emergency button by tapping on the **On/Off** field.

› **Saving emergency contacts**
You can set up to five contacts as emergency contacts.
You can use the numbers of private individuals and help organisations. If possible, you should save private individuals at the beginning of the list and then help organisations.

i *Only numbers that are already stored on your phone can be saved as emergency contact numbers.*

1. Select a position in your list of emergency contacts.
2. Contacts will open. Tap on the contact you want to be notified in an emergency.
3. Specify whether the contact is a private individual or a help organisation and then confirm your selection by tapping on **Next**.
4. Specify whether this emergency contact should receive an emergency call message before the call in an emergency. Confirm your selection by tapping on **Next**.
5. Repeat this routine to add more emergency contacts.

› **Editing emergency contacts**
  To change an emergency contact, tap on the contact in the
  emergency contact list and follow the instructions in the
  section **Saving emergency contacts**.

› **Deleting emergency contacts**
  1. Select **Delete** and tap on the contacts you no longer wish to
     use as emergency contacts.
  2. Confirm your selection by tapping on **Delete**.
     The deleted contacts will remain saved on the phone, but their
     places in the emergency contact list will now be unoccupied.

› **SAFETY INFORMATION**

Please read all the safety information in this user guide carefully and follow the advice. This is the only way you will avoid hazards and infringements.

› **Intended use**

- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- The phone is well suited to use in temperatures between 0 and 40°C. Make sure it isn't stored at temperatures below -20°C or over 60°C. Do not leave it where it will be directly exposed to the sun.
- Using the phone for any purpose other than that described in this user guide will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
  The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts/50/60Hz (10/16A) of alternating voltage.

› **Handling the product**

- Keep your phone 15mm away from your body and 20cm away from pacemakers and other medical devices when using it.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Never shine the LED torch directly in the eyes of people or animals! (Protection class 3)
- To prevent hearing impairments, do not use the phone on a high volume for extended periods of time. Do not hold the phone to your ear when hands-free mode is activated or the emergency button has been pressed.
- Using earphones on a high volume can cause hearing impairments. Check the volume of the earphones you are using.
- The contents of this package are not suitable for young children and may include small parts that can be swallowed. Keep the phone out of the reach of young children.
- Turn the phone off in hospitals and medical facilities when instructed to.
- Turn the phone off in aeroplanes and airports when instructed to.
- Switch the phone off whenever you are near a petrol station or other places with explosive substances.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.
- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.

› **Sensors on the phone**

Your phone is equipped with various sensors for the following functions:

- Movement (internal sensor)
- Distance (sensor to the left of the emporia logo)
- Light (sensor to the left of the emporia logo)
- Orientation (internal compass)
- Magnetic field (intern magnetometer)

- Protect the sensors from dirt and moisture.
- Do not cover the sensors, as this could restrict some functions.
- Magnets are fixed to the keypad display cover and the phone, so that the cover can be attached. For this reason, do not keep your phone next to cards with a magnetic strip (cash cards, credit cards, entry cards, etc.), as these could be damaged.

8.1 **Guarantee**

Your 12-month guarantee period (six months for the battery) begins when the device is handed over to you. You must be able to verify the time of the handover by providing us with the **original proof of purchase** (receipt or invoice) with the phone's **IMEI number** on. Keep these documents in a safe place.

Any work or service provided under the guarantee will be provided in accordance with the guarantee terms and conditions in place at the time of your purchase. The guarantee is only valid if original batteries supplied by emporia have been used. To the maximum extent permitted by applicable law, emporia is under no circumstances responsible for the following situations:

• Any loss of data or income

• Any special, incidental, consequential or indirect damage, regardless of how the damage has been caused

8.2 **Support**

› **Emporia Service Centre**

Industriezeile 36 · 4020 Linz · Austria · www.emporia.at

• Germany: 0049 (0)180 · 59 13 181

• Austria: 0043 (0)732 · 77 77 17 · 446

• Switzerland: 0041 (0)8484 · 50004

8.3 Disposal

› Disposing of the packaging

The packaging and packaging aids are recyclable and should be made available for reuse.

› Disposing of the battery

Batteries should never be disposed of as domestic refuse!

As a consumer, you are legally required to return used batteries.

They can be handed in at one of your community's local collection points or at specialist stores.

› Disposing of the device

If this product ever wears out, please don't dispose of it as domestic refuse. To ensure you don't cause damage to the environment, take it to a collection or recycling centre where used devices are processed for recycling in an environmentally friendly manner.

8.4 Technical product details

- Speakers are suitable for people with hearing impairments (HAC M4/T4).
- Frequency ranges: GSM 900/1800 MHz (GPRS/EGDE),
  UMTS 900/2100 MHz (HSDPA/HSUPA)
- Dimensions: 138 mm x 10 mm x 69.5 mm
- Weight: 156 g
- Screen size: 4.5" capacitive multitouch
- Screen resolution: 960 x 540 pixels
- Operating temperature range: 0 - 40°C
- Torch: (protection class 3)
- Battery (replaceable): AK-S1 – Li-ion 3.8V/2600mAh
- Standby time: up to 500 hours
- Talk time: up to 500 min.
- Internal antenna: SAR 0.947 W/kg (body), 0.408 W/kg (head)
- Adapter (in: 100 - 240V, AC 50/60 Hz | out: 5.0V - 2A DC)
- 8MP (back camera) 2MP (front camera)
- Bluetooth 4.0, Wi-Fi, GPS, FM radio
- Operating system: Android 4.4.2.
- RAM: 512MB
- Storage: 4GB

8.5 Declaration of conformity (DOC)

We, Emporia Telecom Produktions- und Vertriebs-GmbH & Co.KG.,
Industriezeile 36, 4020 Linz, Austria, hereby declare that the construction
of the device described in the following complies with the relevant EC
directives stated below.

› **Item description: WCDMA smartphone**

› **Item number: S1**

› **Relevant EC directives:**

Radio and Telecommunication Terminal Equipment Directive 1999/5/EC
R & TTE Directive 1999/5/EC

› **Harmonised EN basic and engineering standards:**

• **Health and safety:** EN 50332-1:2000;
EN 50332-2 :2003; EN 50360 :2001; EN 50566 :2013;
EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011;
EN 62209-1:2006; EN 62209-2:2010; EN 62479:2010

• **EMC:** EN 301 489-1 V1.9.2; EN 301 489-3 V1.6.1; EN 301 489-7 V1.3.1;
EN 301 489-17 V2.2.1; EN 301 489-24 V1.5.1; EN 55013 :2001 + A2:2006;
EN 55020:2007 + A11:2011; EN 55022:2010; EN 55024:2010

• **Radio spectrum:** EN 300 328 V1.8.1; EN 301 511 V9.0.2; EN 301 908-1 V6.2.1;
EN 301 908-2 V6.2.1; EN 300 440-1 V1.6.1; EN 300 440-2 V1.4.1

C€ 2200

Eveline Pupeter   30.01.2015, Linz, Austria
emporia Telecom

www.emporia.eu